

Caverion's quality work recognised in the Excellence Finland competition

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Oy Botnia Mill Service Ab, which is part of Caverion, has won the Finnish quality award. The award is a national recognition of excellence that the Finnish Quality Association grants annually through its external assessments to the most successful organisations that have reached the top level. The award was presented at a ceremony on 1 December 2016. Botnia Mill Service already participated in the competition in 2014, at which point it received the four-star Excellence Finland recognition.



The Excellence Finland competition is about finding the best organisations in the country and awarding those that have been the most successful in implementing their strategy and improving their performance. In the competition, the organisations are assessed by independent experts and ranked on the basis of the EFQM Excellence model. The assessment areas cover all operations of the organisation as well as the results it has achieved.

Comprehensive process maintenance

Founded in 1997, Oy Botnia Mill Service Ab is a forest and process industry maintenance and planning expert company owned by Metsä Fibre Oy and Caverion Corporation. BMS is a business unit of Caverion Corporation. From 2007, the company has been responsible for the comprehensive process maintenance of all Metsä Fibre's mills in Finland. Its strong competence in the maintenance sector and corporate culture are based on Caverion's advanced business concepts and strategic partnerships with customers.

Systematic development

"We have been developing our operations systematically for years. High-quality operations are a key value for our company. With the EFQM model, we have been able to systematically develop our operations, which shows as good results in all sub-areas. The Recognised for Excellence five-star recognition and the Finnish Quality Award granted to us show that we have been able to successfully develop our operations in the right direction and create best practices, which has allowed us to achieve results. The award we have received is recognition for our whole personnel for their commitment to continuous improvement and for results achieved through competence and skill," says **Risto Leisti**, CEO of Botnia Mill Service.

In its assessment, the external assessment group regarded a customer-oriented strategy, extensive involvement of personnel in strategy work and consistent management as Botnia Mill Service's most important strengths. In particular, the openness of the corporate culture and policies involving the personnel were highlighted in the written and verbal feedback provided by the assessment group.

Further information: Risto Leisti, Managing Director, Oy Botnia Mill Service Ab, tel. +358 40 554 5248

Caverion designs, builds, operates and maintains user-friendly and energy-efficient technical solutions for buildings, industries and infrastructure. Our services and solutions are used in commercial and residential buildings and on industrial and public sector properties, as well as in processes, ensuring business continuity, safety, healthy and pleasant surroundings, optimal performance and cost management. Our vision is to be a leading European provider of advanced and sustainable life cycle solutions for buildings and industries. Our strengths include technological expertise and comprehensive services, covering all technical disciplines throughout the entire life cycles of properties and industrial plants. Our revenue in 2015 was approximately EUR 2.4 billion. Caverion has over 17,000 employees in 12 countries in Northern, Central and Eastern Europe. Caverion's shares are listed on Nasdaq Helsinki. www.caverion.com, @CaverionGroup

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